

Claudio Ibe

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SUMMARY

Software engineer with four years building web applications and supporting the people who use them. Front-end work in React, Angular and Vue, with accessibility, SEO and localisation owned rather than delegated. Ships WordPress and PHP tooling with an emphasis on failure modes: diagnostics that name the real cause, and tests run against live stacks rather than mocks.

EXPERIENCE

AI-Driven Learning Analyst

Sep. 2025 – Jul. 2026

Alpha School (via Crossover)

Remote

- Turned AI-generated student performance data into targeted interventions delivered within **48 hours**, contributing to learning speeds up to **2×** across a distributed network
- Built and maintained academic dashboards tracking engagement, accuracy and learning patterns using pivot tables, lookups and advanced filtering
- Designed AI-powered workflows and automations that accelerated diagnostics and personalised interventions
- Ran real-time academic rescue calls and post-assessment coaching, separating genuine knowledge gaps from execution errors
- Evaluated and integrated educational apps and AI tools, working with leadership to refine mastery thresholds and tutor performance

Support Engineer

May 2021 – Sep. 2025

Zidlex Inc.

Remote

- Acted as first line of contact when client sites broke, diagnosing and fixing issues end to end rather than handing them off
- Built responsive web applications in **React**, **Angular** and **Vue**, working with designers, product managers and back-end developers to turn requirements into production interfaces
- Owned **accessibility**, **SEO** and **localisation** across the work, holding output to WCAG and Google Lighthouse standards for audiences across regions and devices
- Mentored junior developers and grew the internal knowledge base from recurring support cases

Junior Web Developer

Feb. 2019 – Nov. 2020

Sunbelt Technologies

- Developed and maintained web applications in HTML, CSS and JavaScript, keeping behaviour consistent across browsers and devices
- Worked with senior developers on new features, bug fixes and performance improvements driven by user feedback and analytics
- Participated in code review and version control with Git, learning to organise and document code for the next reader

PROJECTS

WP Supabase Sync | *PHP, WordPress, Supabase, PostgreSQL, PostgREST* | [github](#)

2026

- WordPress plugin mirroring published content into Supabase Postgres, so a separate frontend can query content directly instead of calling the WordPress REST API
- Built diagnostics that disambiguate SQLSTATE 42501: a missing **GRANT** and a row-level-security policy rejection return the same code but need opposite fixes, and the checker names which one and prints the SQL that resolves it
- Designed a coalescing queue with exponential backoff, dead-lettering and crash recovery; only 5xx, 429 and timeouts retry, so unrecoverable errors surface immediately
- Verified with **293 checks** against a live local Supabase stack across WordPress 6.4/PHP 8.1 and WordPress 7.0/PHP 8.3, with error translation tested against recorded real responses

Ticket Marketplace | *PHP, WordPress, WooCommerce, Stripe Connect* | [github](#)

2026

- Peer-to-peer ticket resale platform holding buyer funds in escrow until the day after the event, built on Stripe Connect separate charges and transfers
- Implemented a per-market compliance engine resolving price caps and disclosure rules against the event's country, defaulting to a face-value cap for unreviewed markets

- Secured ticket custody outside the web root after testing showed `.htaccess` rules leave files publicly downloadable on nginx; delivery uses HMAC-signed URLs valid for 15 minutes with per-request entitlement checks
- Made payouts idempotent with derived Stripe idempotency keys and integer minor-unit arithmetic; verified by **381 automated checks** across three suites

EDUCATION

Federal University of Technology Owerri
B.Tech., Software Engineering

Owerri, Nigeria
2024

TECHNICAL SKILLS

Languages: JavaScript, Python, PHP, SQL, HTML/CSS, Solidity

Frontend: React, Angular, Vue, WordPress, Flutter

Backend & Data: Node.js, Django, PostgreSQL, Supabase, MySQL, MongoDB, Redis, Firebase, Prisma, Drizzle

AI / LLM: LangChain, RAG, embeddings, prompt engineering, Azure OpenAI, pandas, Plotly

Quality & Tooling: WCAG, Lighthouse, SEO, localisation, Git, WooCommerce, Stripe Connect, Zendesk